

To: Surrey Police Authority
Date: 15th December 2011
By: T/Deputy Chief Constable Jerry Kirkby
Title: Local Policing Plan 2011/12- Performance results up to September 2011

Purpose of Report/Issue:

A review of performance against the 2011/12 Local Policing Plan targets at the end of quarter 2 (September 2011)

Recommendation(s) -

Surrey Police Authority is asked to note the content of the report.

Introduction -

This report provides a summary of performance against the Local Policing Plan targets, commenting on data up to the end of quarter 2 (September 2011)

Equalities Implications – Have been considered and none identified.

Human Rights – Have been considered and none identified.

Attachments – Policing Plan Monitoring Scorecard -
(i) Executive Summary
(ii) Scorecard and Management Data Report

Background papers - N/A

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Executive Summary

Outlined in the table below is a summary of the Local Policing Plan headline measures for 2011/12 and performance against the end of year targets:

Local Policing Plan measure	On Target?
Percentage of the public who have confidence in the police in their neighbourhood	Y
Percentage of victims of serious incidents (burglary, vehicle crime, violent crime, racial crime and road traffic incidents) who are satisfied with overall service provided by the police	Y
Percentage of victims of antisocial behaviour who are satisfied with overall service provided by the police	Y
Disrupt or dismantle a further 15 organised criminal enterprises	Y
Achieve 450 charge/cautions for Class A and B drugs supply	Y
To sustain low levels of serious violent and acquisitive crime levels to 13.6 crimes per 1000 population	Y
To achieve a sanction detection and informal resolution rate for serious acquisitive, violence with injury and sexual offences of 18.6%	Y
Percentage of budgeted police employees (FTEs) available to deliver and support policing in Surrey.	Y
Number of budgeted police constables	Y

Progress against end of year targets

During the second quarter of the year excellent progress has been made in ensuring the Force is now on target for all 9 Local Policing Plan 2011/12 measures. A summary of each area of performance is below:

- Public confidence remains high with 88.7% of the public surveyed in the first two quarters of this financial year confident in their neighbourhood police compared to 88.2% in 2010/11. This continued high level of confidence mirrors the latest result from the British Crime Survey which shows Surrey continuing to have the highest level of confidence when compared to other Forces nationally.
- At the end of quarter 2 a weighted satisfaction level of 84.7% has been recorded FYtD for burglary, vehicle crime, violent crime, racial crime and road traffic incidents, which is

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marginally higher than the already high satisfaction level recorded in 2010/11 of 84.5%. The majority of all incident group and questions types have seen an improvement in satisfaction when compared to the 2010/11 year end. Of particular note are the satisfaction improvements for road traffic accidents (which is significant) and victim satisfaction with 'ease of contact' and 'treatment'.

- Customer satisfaction for anti-social behaviour (ASB) at the end of quarter 2 stood at 78.2%, which is 1.5% points higher than the level achieved in 2010/11. All ASB satisfaction indicators have seen a year on year improvement on end of 2010/11. 'Kept informed' has seen a significant increase when compared to the 2010/11 year end.
- At the end of quarter 2 the Force had recorded 188 charges and cautions for class A drugs and 143 charges and cautions for class B drugs bringing the financial year to date total to 331. This excellent achievement is largely due to exceptional performance in quarter 1 as a result of planned operational activity.
- At the end of quarter 2 six disrupted/ dismantled OCGS had been signed off by the Controlling Crime Panel. The Force holds a monthly OCG scoring meeting where disrupted / dismantled OCGs are reviewed for their potential to be submitted to the Controlling Crime Panel. At the time of writing 4 disrupted/dismantled OCGS were to be submitted to the next Controlling Crime Panel in November for review. In addition to this there are a number of OCGS within Surrey and the region that are pending disruption/ dismantling. Therefore, the Force is confident that the end of year target of signing off 15 disrupted/ dismantled OCGS will be achieved. A further full performance update on OCGS will be given at the SPECS meeting taking place on the 22nd December.
- At the end of quarter 2 the Force had recorded 7025 serious acquisitive and violence with injury crimes, this is a reduction in crime of 7.5% when compared to the same two quarters last year. The Force has recorded a year on year decrease in violence with injury of 17.4% and vehicle crime of 6%. The Force is currently on line to meet the end of year target of less than 13.6 serious crimes per 1,000 population (15138 crimes)
- At the end of quarter 2, the Force has recorded a serious crime (serious acquisitive, serious sexual and violence with injury) detection rate of 19.4%. Latest performance demonstrates the continual improvement in the Force's serious crime sanction detection rates when compared to performance at the end of quarter 2 last year of 17.2%.
- Since the start of the year the Force has recruited an additional 76 police constables bringing the actual volume of constables to 1512. Forecasts show that the Force will reach the target of 1545 budgeted police constables by the end of the financial year, which is an increase of 200 police constables when compared to the 2009/10 baseline of 1345 constables.
- At the end of quarter 2 police employee resource availability stood at 90.6%, 0.6% percentage points above the end of year target of 90%.

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