



Hello and welcome to the first Citizens' Panel newsletter. We will enclose these newsletters with our surveys to let you know what we have found out from you and what we are doing with the information. This first edition of the newsletter takes a look at the makeup of the Panel and your views on how we should use the findings of our research.

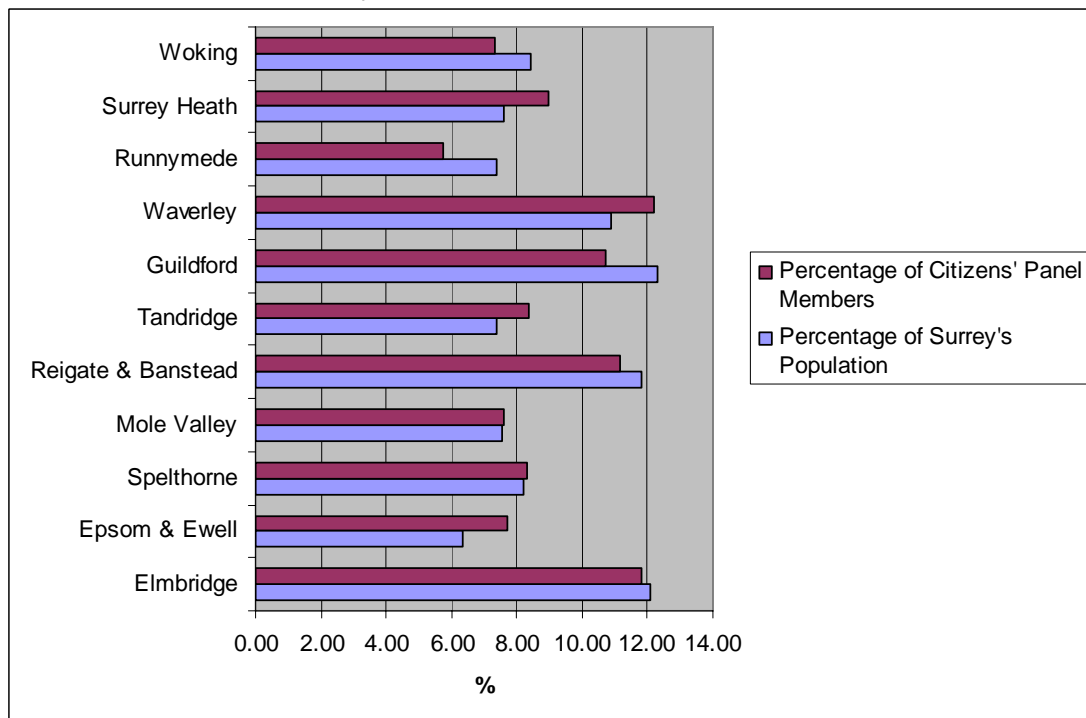
What the Panel Looks Like

Where Panel Members Live

The chart below shows whereabouts in the county of Surrey the members of the Citizens' Panel live.

On the left hand side we list the Boroughs & Districts of Surrey. The red bars show the percentage of Citizens' Panel members living in each Borough or District, whilst the blue bars show the percentage of the total population of Surrey living there. Studying this information allows us to make sure that each Borough & District is represented on the Panel.

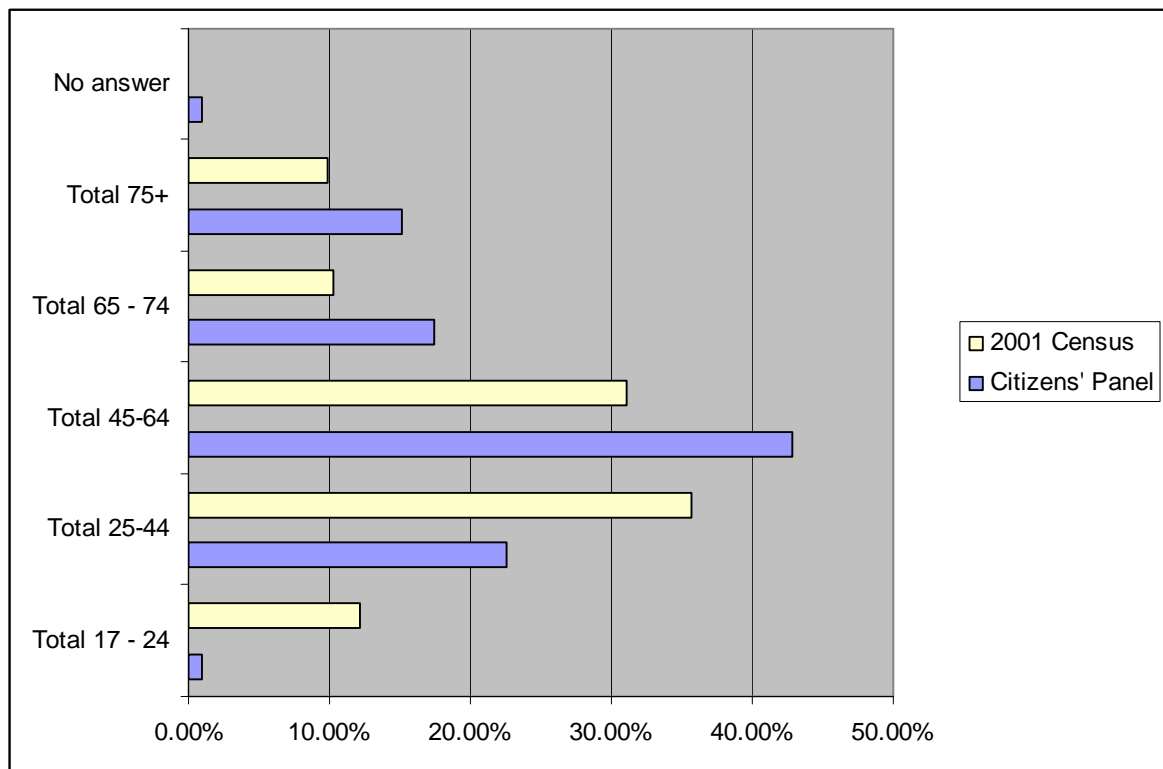
What the findings show us is that we have a good number of Panel members from each Borough and District - broadly speaking, the percentage of Panel members living in each area mirrors very closely the percentage of Surrey's residents in each area. We are satisfied that there are enough panel members in each Borough & District to ensure that each of our surveys will accurately reflect the views of residents from across Surrey.



Age Ranges

The next chart shows the age range of Panel members (the blue bars), set against the most recent census data (the yellow bars). It is clear that the majority of Panel members are above the age of 45 and that there is a very low level of participation from Surrey residents in the 17-24 age group. This was expected, for three reasons in particular:

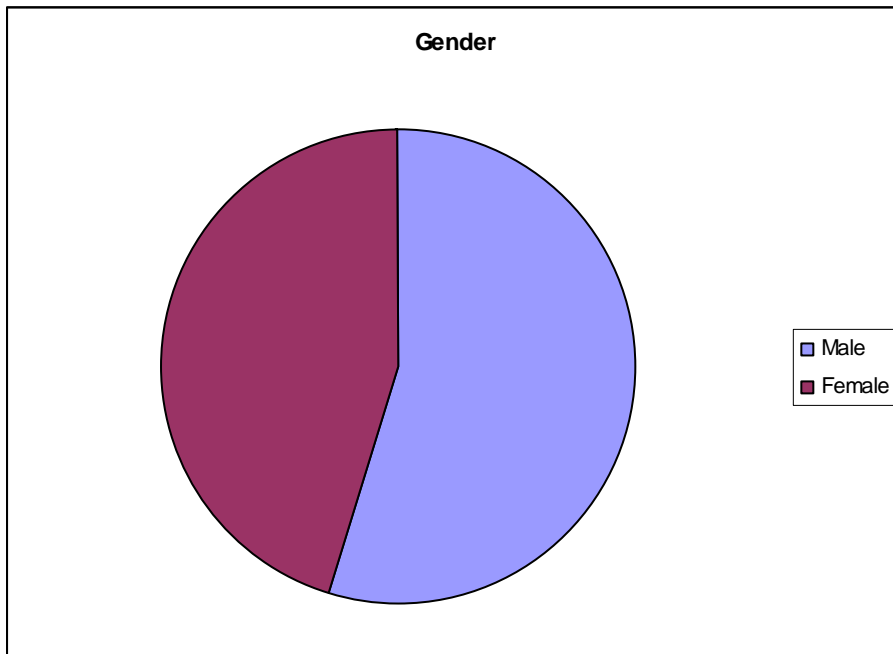
- Traditionally, younger people are generally less inclined to take part in surveys, whereas people in the 45+ age group are more inclined to take part.
- Postal surveys are not the most effective method for reaching young people, who tend not to be homeowners.
- In national terms, Surrey has below-average numbers of people under the age of 35 and above-average numbers of people over the age of 35.



To make sure that young people in Surrey get the chance to have their say about policing, we run separate consultations for young people each year.

Most recently, Surrey Police Authority lent its support to the Surrey Mock Trials Competition. We took the opportunity to survey young people from a number of Surrey schools and colleges as they learned about the criminal justice system by playing every role (such as the magistrate, the defence, the prosecution and even the court artist) in simulated court cases at Woking Magistrates Court. We continue to seek out future opportunities to talk to local young people and make sure that our annual consultation work is representative of all age groups.

Gender



The Citizens' Panel is approximately 55% male and 45 % female. This is slightly different to the population of Surrey as a whole, which is approximately 49% male, 51% female. When we looked at the more detailed breakdown of gender and age, it is apparent that women below the age of 44 are more likely to participate than men in that age group. For the age groups above 44, men are more likely to participate. Depending on the percentage of male/female responses to our full surveys, we may look at 'weighting' one group or another.

What is 'weighting'?

You may well see the idea of 'weighting' a result in future Citizens' Panel newsletters as we explain the findings of each of our surveys.

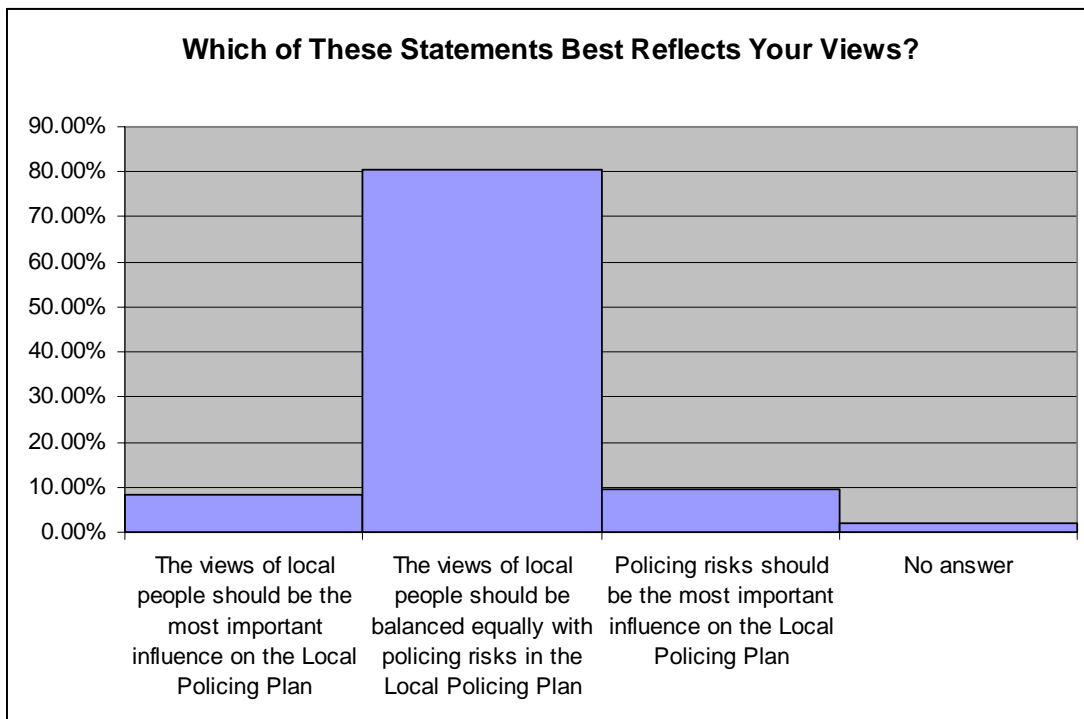
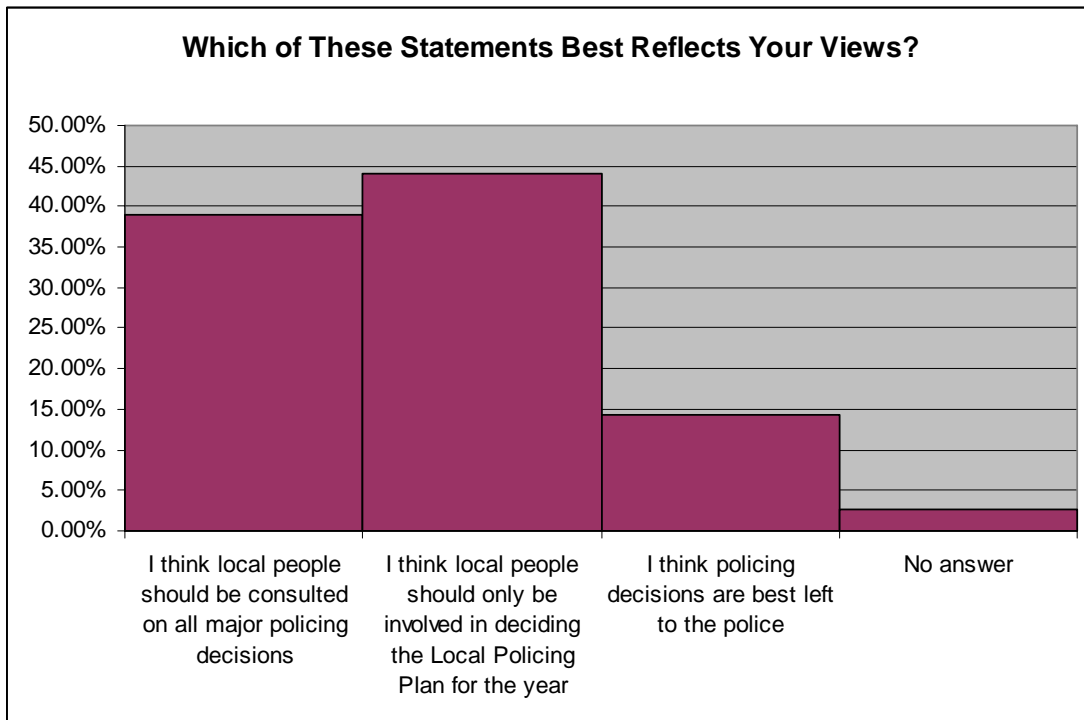
Weighting is a technique used by researchers to help make sure that their results match the demographics of the area that they wish to survey. For example, if we received 1,000 responses to a survey, made up of 550 men and 450 women, it is unrepresentative because it does not reflect the profile of the Surrey population (51% female, 49% male). We would therefore give the answers of female respondents slightly more 'weight' (in this example each response would count as 1.133 people) to give them a representative impact on the final findings. On the other hand, the male respondents would be given less weight to each count as 0.891 people.

Some other Citizens' Panel facts

- 14% of respondents have a disability of some sort
- 56% of respondents are in employment. 33% are retired.
- 61% of respondents have lived in Surrey for more than 10 years.

What should happen to the results?

In our recruitment questionnaire, we asked you what you felt should be done with the results of our surveys. The tables below show how you answered:



On the basis of these results, we will continue to balance what we learn from these surveys with the views of the Chief Officers of Surrey Police. We will continue to base our annual consultation around the Local Policing Plan, and will on occasion use the panel to consult local residents on other major policing decisions.